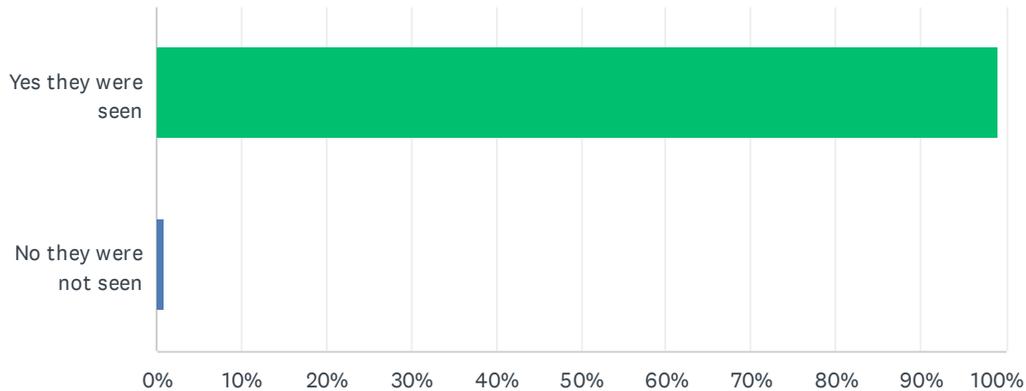


Q1 Our records show that your child(ren) received care at Litchfield County Pediatrics in the last 12 months. When completing this survey, consider the care received by only one child in your family.

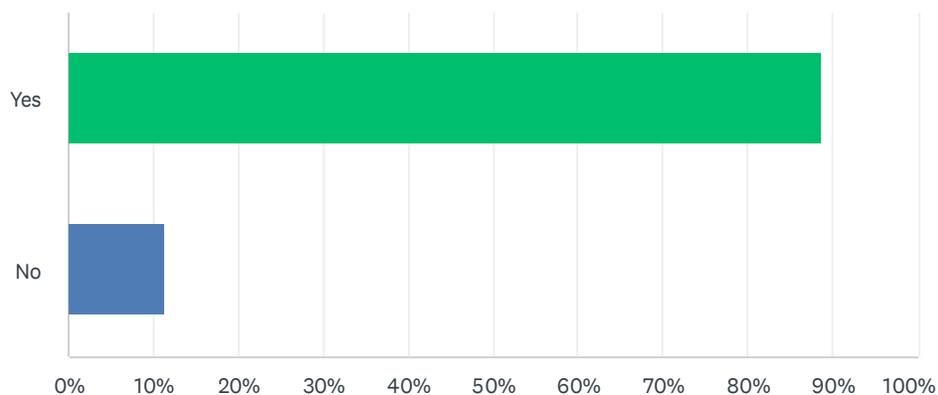
Answered: 109 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes they were seen	99.08%	108
No they were not seen	0.92%	1
TOTAL		109

Q2 Is your healthcare provider the provider you usually see if you need a check-up, want advice about a health problem, or get sick or hurt?

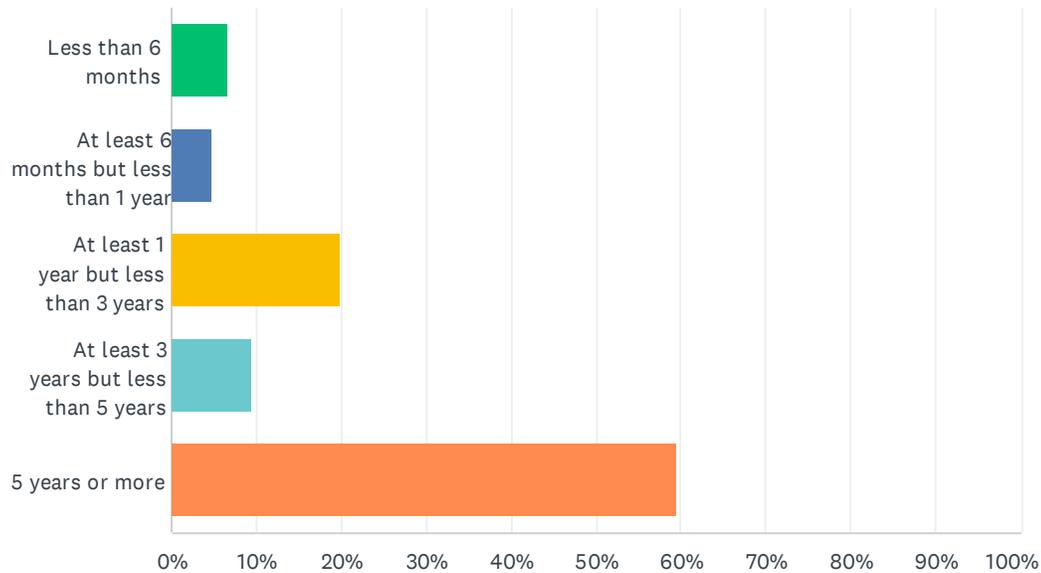
Answered: 106 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	88.68%	94
No	11.32%	12
<b>TOTAL</b>		<b>106</b>

### Q3 How long have you been going to your healthcare provider?

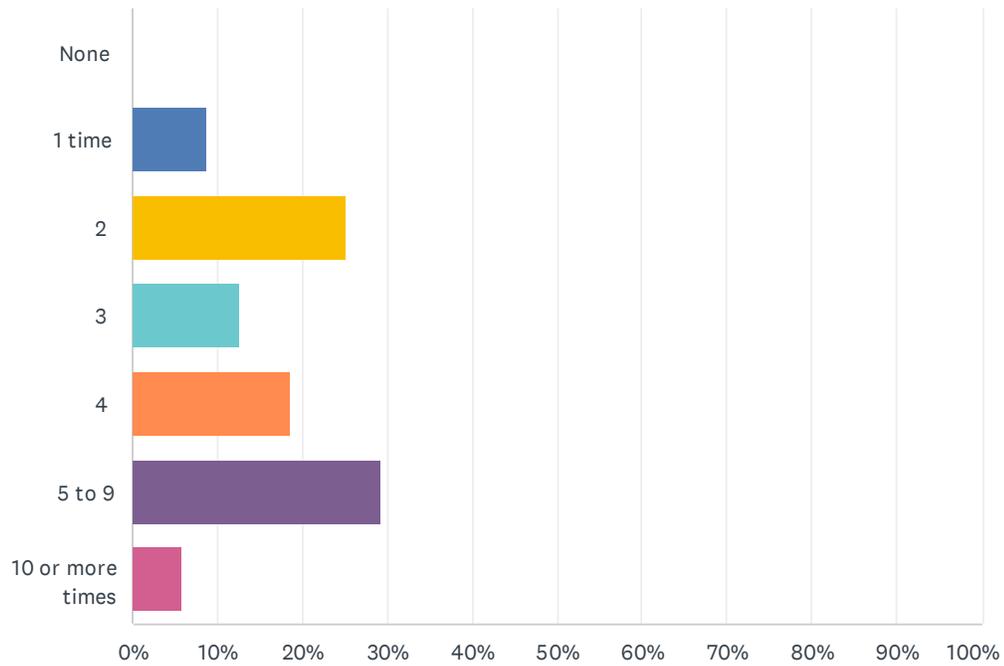
Answered: 106 Skipped: 3



ANSWER CHOICES	RESPONSES	
Less than 6 months	6.60%	7
At least 6 months but less than 1 year	4.72%	5
At least 1 year but less than 3 years	19.81%	21
At least 3 years but less than 5 years	9.43%	10
5 years or more	59.43%	63
<b>TOTAL</b>		<b>106</b>

### Q4 In the last 12 months, how many times did you visit your healthcare provider?

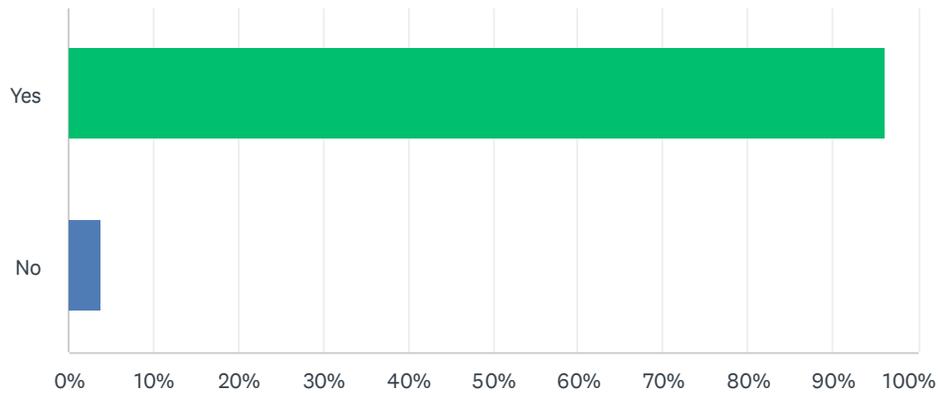
Answered: 103 Skipped: 6



ANSWER CHOICES	RESPONSES
None	0.00% 0
1 time	8.74% 9
2	25.24% 26
3	12.62% 13
4	18.45% 19
5 to 9	29.13% 30
10 or more times	5.83% 6
<b>TOTAL</b>	<b>103</b>

**Q5 In the last 12 months, did you ever stay in the exam room with your child during a visit to this provider?**

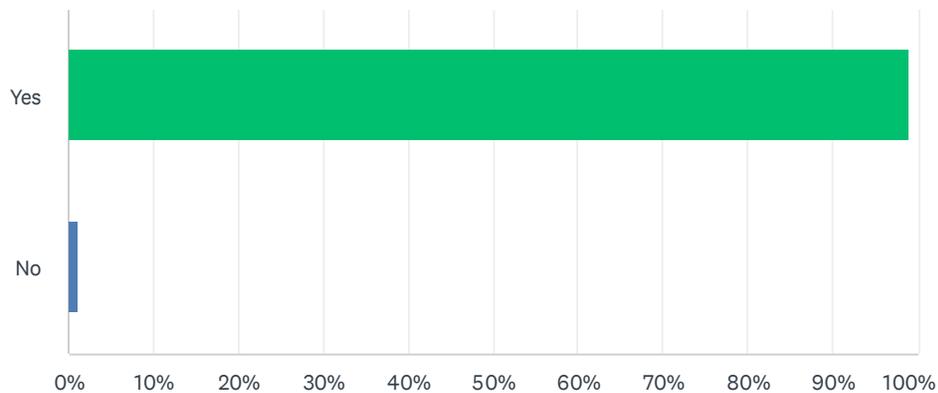
Answered: 103 Skipped: 6



ANSWER CHOICES	RESPONSES
Yes	96.12% 99
No	3.88% 4
TOTAL	103

Q6 Did this provider give you enough information about what was dicussed during the visit when you were not there?

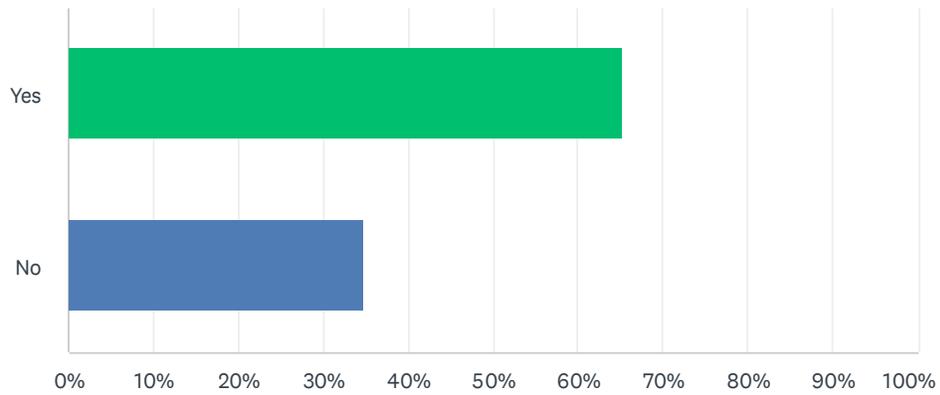
Answered: 93 Skipped: 16



ANSWER CHOICES	RESPONSES
Yes	98.92% 92
No	1.08% 1
TOTAL	93

Q7 Is your child able to talk with providers about his or her health care?

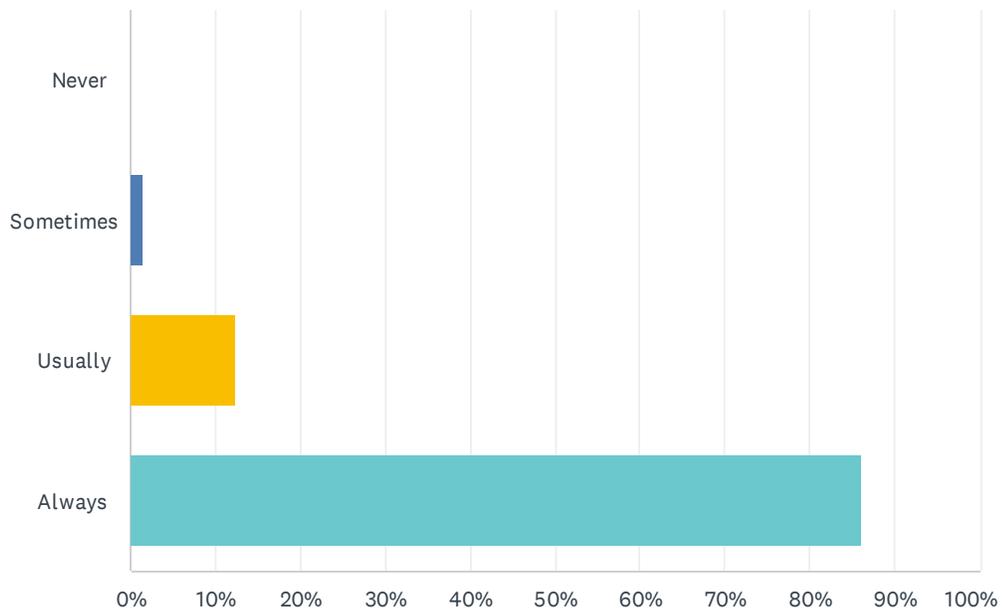
Answered: 101 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	65.35%	66
No	34.65%	35
TOTAL		101

Q8 In the last 12 months, how often did this provider explain things in a way that was easy for your child to understand?

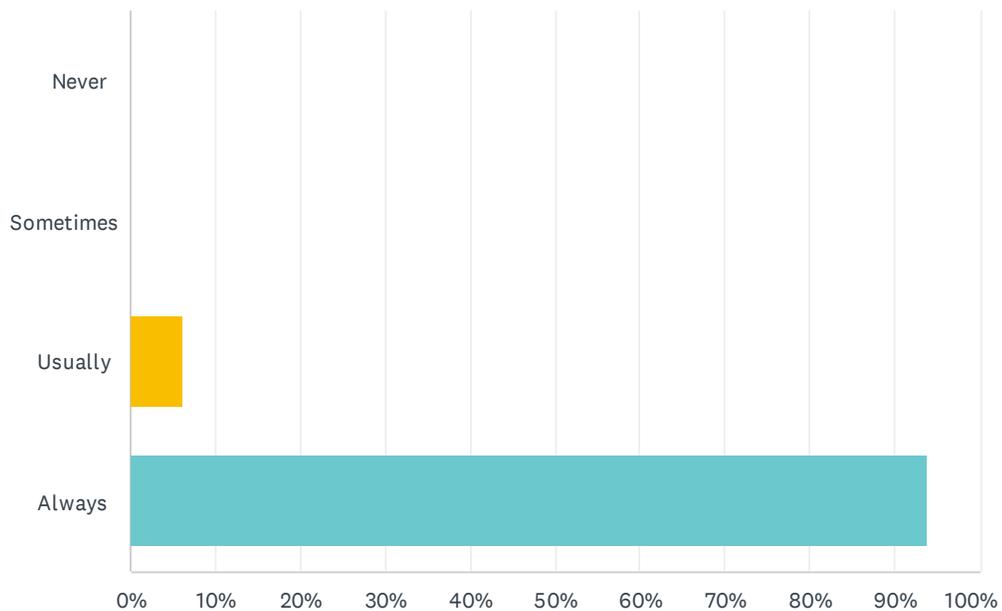
Answered: 65 Skipped: 44



ANSWER CHOICES	RESPONSES
Never	0.00% 0
Sometimes	1.54% 1
Usually	12.31% 8
Always	86.15% 56
TOTAL	65

### Q9 In the last 12 months, how often did this provider listen carefully to your child?

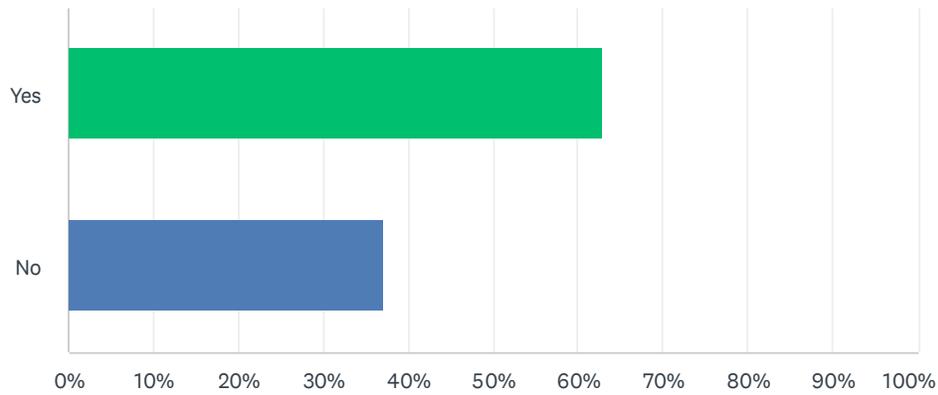
Answered: 65 Skipped: 44



ANSWER CHOICES	RESPONSES
Never	0.00% 0
Sometimes	0.00% 0
Usually	6.15% 4
Always	93.85% 61
TOTAL	65

### Q10 Did this provider tell you that you needed to do anything to follow up on the care your child got during this visit?

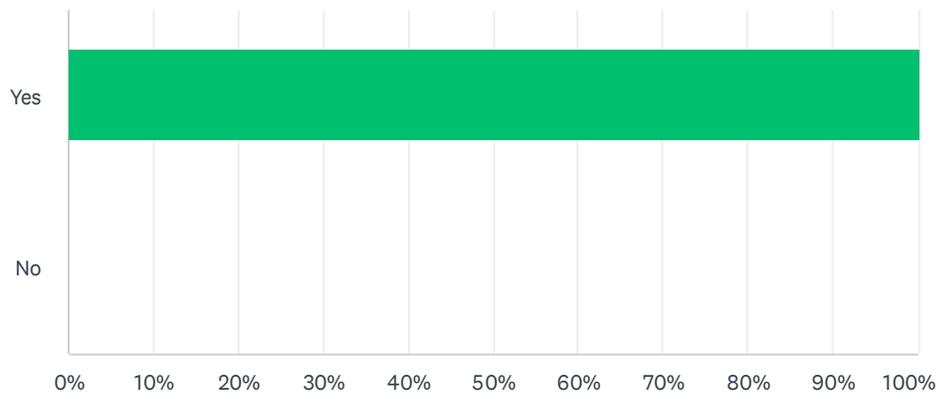
Answered: 100 Skipped: 9



ANSWER CHOICES	RESPONSES
Yes	63.00% 63
No	37.00% 37
TOTAL	100

**Q11 Did this provider give you enough information about what you needed to do to follow up on your child's care?**

Answered: 62 Skipped: 47

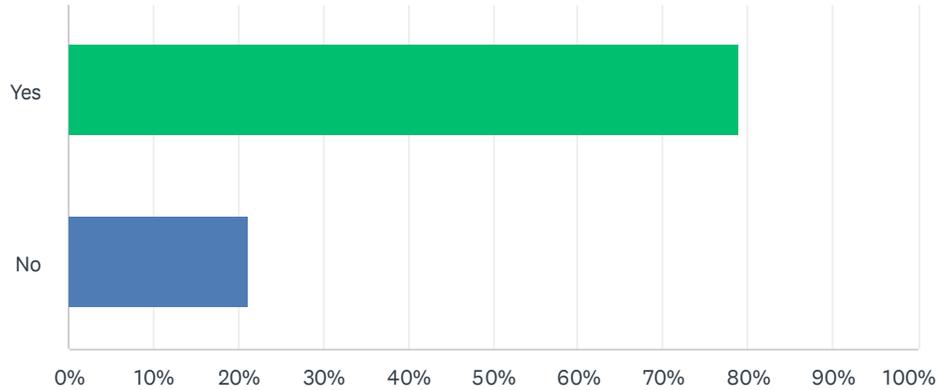


ANSWER CHOICES	RESPONSES
Yes	100.00% 62
No	0.00% 0
TOTAL	62

**Q12 In the last 12 months, did you phone this provider's office to get an appointment for your child for an illness, injury or condition that needed care right away?**

Patient Centered Medical Home Survey- Litchfield County Pediatrics 2025

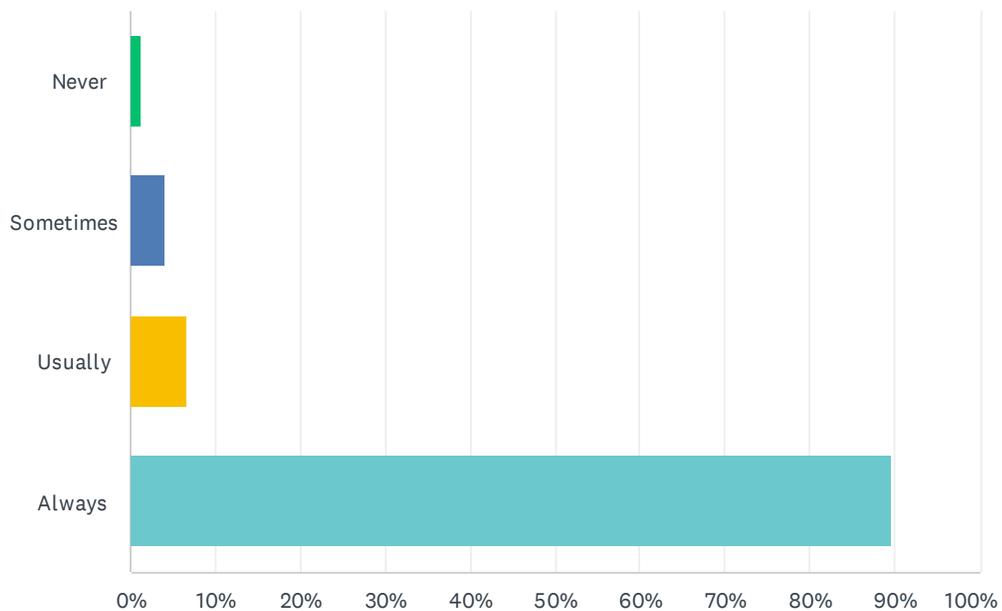
Answered: 99 Skipped: 10



ANSWER CHOICES	RESPONSES	
Yes	78.79%	78
No	21.21%	21
TOTAL		99

**Q13 In the last 12 months, when you phoned this office to get an appointment for your child who needed care right away, how often did you get an appointment as soon as your child needed?**

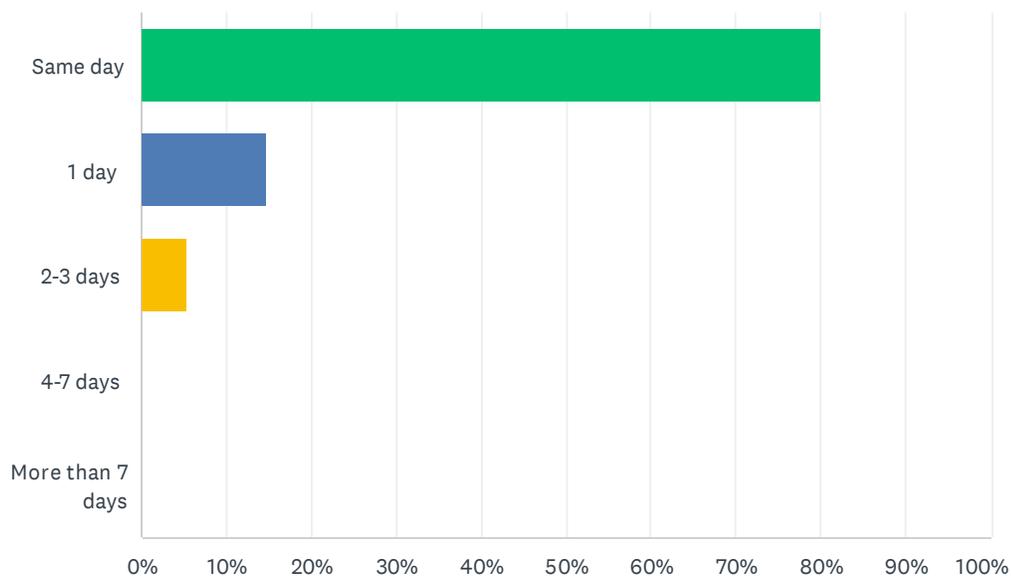
Answered: 76 Skipped: 33



ANSWER CHOICES	RESPONSES	
Never	1.32%	1
Sometimes	3.95%	3
Usually	6.58%	5
Always	89.47%	68
Total Respondents: 76		

### Q14 In the last 12 months, how many days did you usually have to wait for an appointment when your child needed care right away?

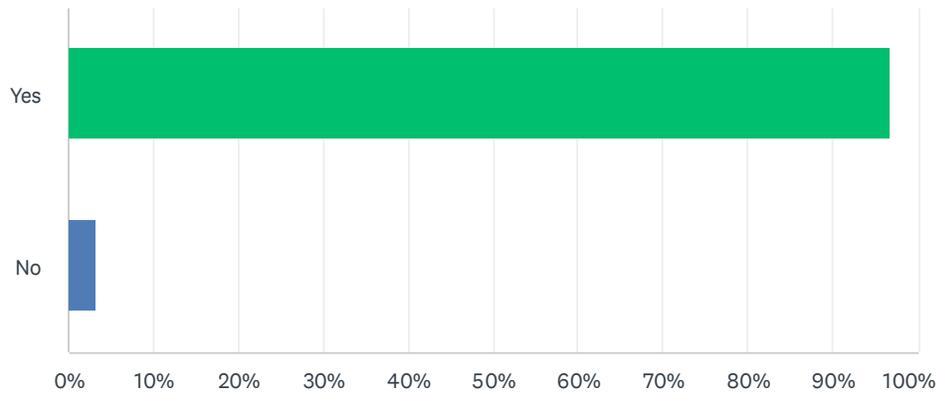
Answered: 75 Skipped: 34



ANSWER CHOICES	RESPONSES	
Same day	80.00%	60
1 day	14.67%	11
2-3 days	5.33%	4
4-7 days	0.00%	0
More than 7 days	0.00%	0
TOTAL		75

### Q15 In the last 12 months, did you make any appointments for a check up or routine care for your child with this provider?

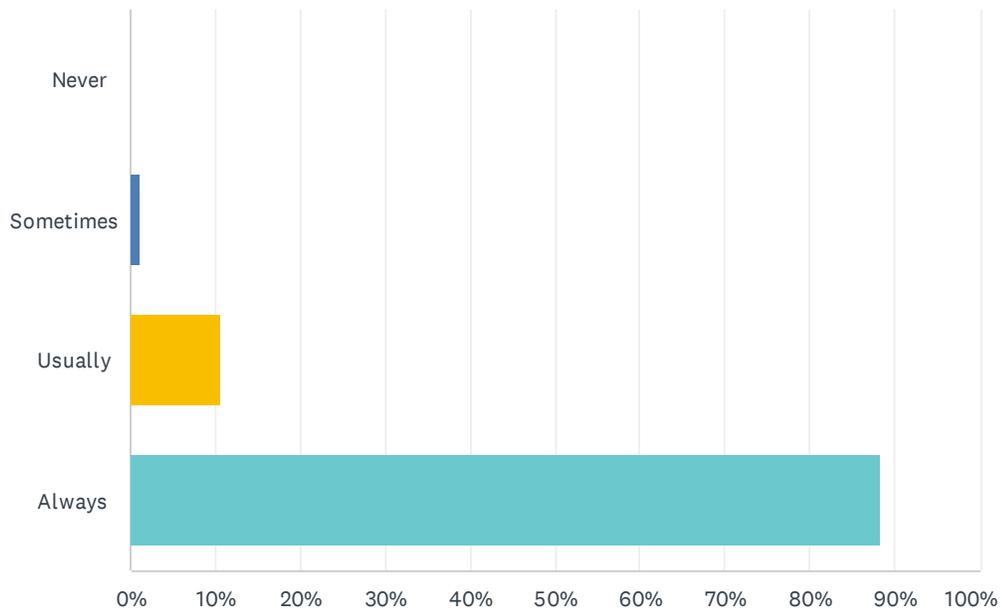
Answered: 97 Skipped: 12



ANSWER CHOICES	RESPONSES	
Yes	96.91%	94
No	3.09%	3
TOTAL		97

**Q16 In the last 12 months, when you made an appointment for a check up or routine care for your child with this provider, how often did you get an appointment as soon as your child needed.**

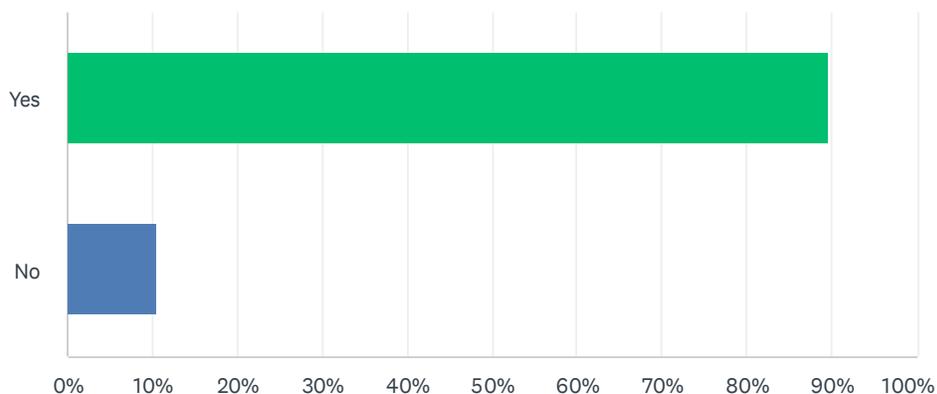
Answered: 93 Skipped: 16



ANSWER CHOICES	RESPONSES
Never	0.00% 0
Sometimes	1.08% 1
Usually	10.75% 10
Always	88.17% 82
TOTAL	93

**Q17 Did this provider give you information about what to do if your child needed care during evenings, weekends, or holidays?**

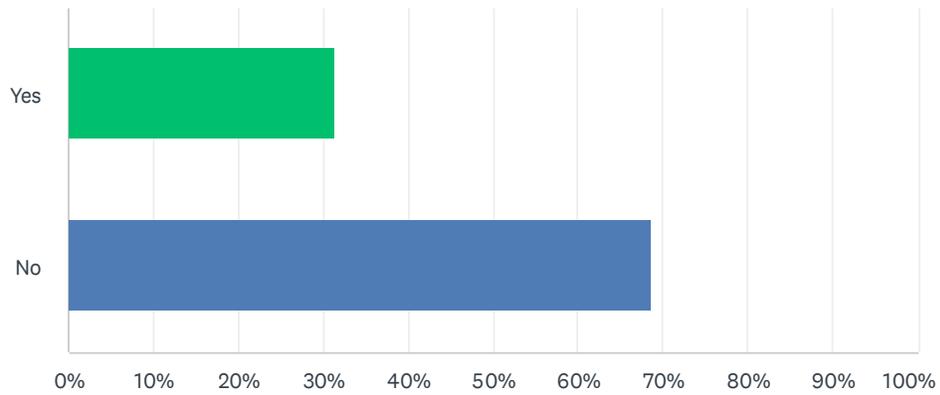
Answered: 95 Skipped: 14



ANSWER CHOICES	RESPONSES
Yes	89.47% 85
No	10.53% 10
TOTAL	95

**Q18 In the last 12 months, did your child need care during evenings, weekends or holidays?**

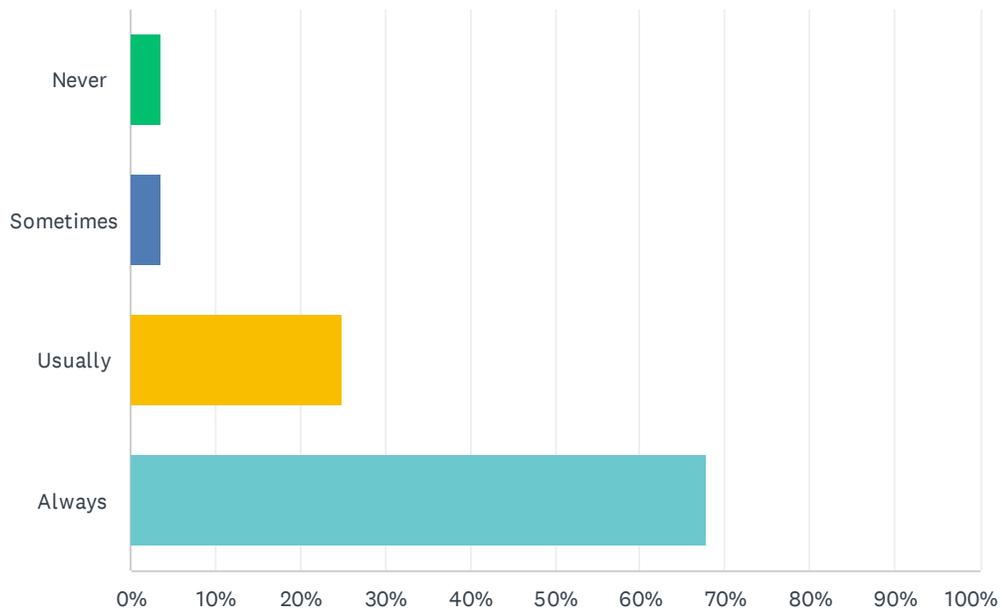
Answered: 96 Skipped: 13



ANSWER CHOICES	RESPONSES	
Yes	31.25%	30
No	68.75%	66
TOTAL		96

**Q19 In the last 12 months, how often were you able to get the care your child needed from this provider's office during evenings, weekends or holidays?**

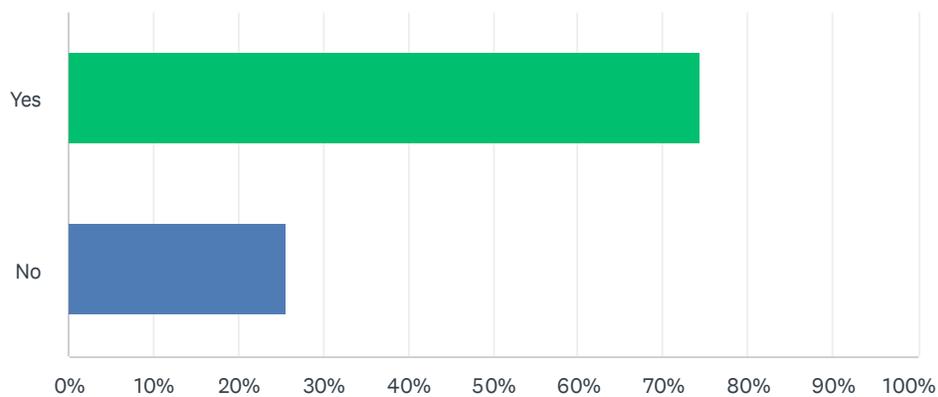
Answered: 28 Skipped: 81



ANSWER CHOICES	RESPONSES
Never	3.57% 1
Sometimes	3.57% 1
Usually	25.00% 7
Always	67.86% 19
TOTAL	28

**Q20 In the last 12 months, did you phone this provider's office with a medical question about your child during regular office hours?**

Answered: 94 Skipped: 15

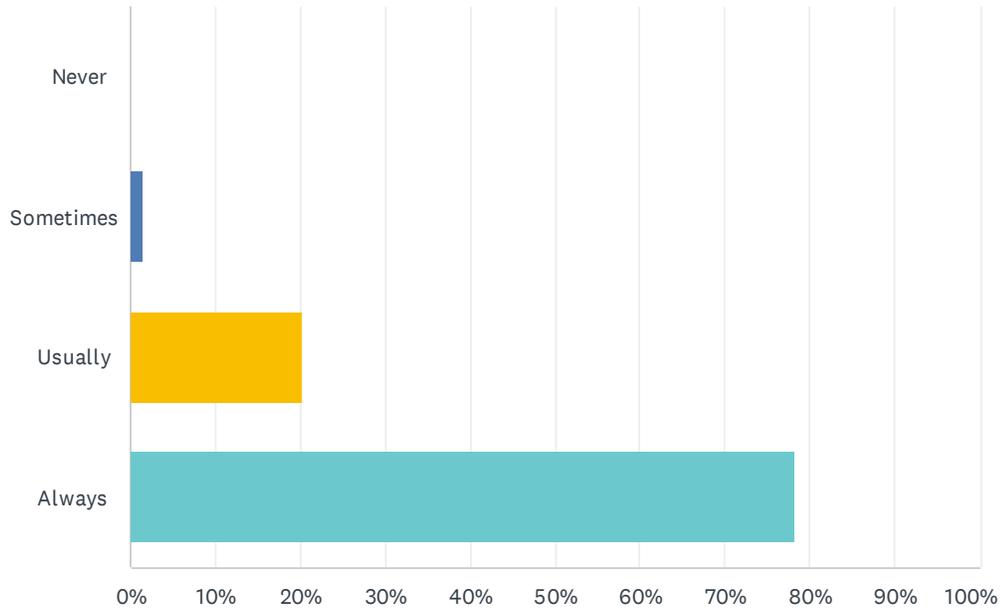


ANSWER CHOICES	RESPONSES
Yes	74.47% 70
No	25.53% 24
TOTAL	94

**Q21 In the last 12 months, when you phoned this provider's office during regular business hours, how often did you get an answer to your medical question that same day?**

Answered: 69 Skipped: 40

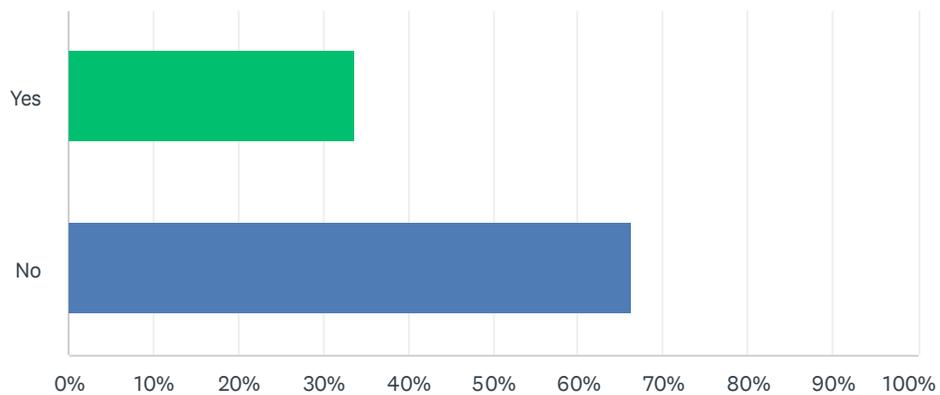
Patient Centered Medical Home Survey- Litchfield County Pediatrics 2025



ANSWER CHOICES	RESPONSES	
Never	0.00%	0
Sometimes	1.45%	1
Usually	20.29%	14
Always	78.26%	54
<b>TOTAL</b>		<b>69</b>

**Q22 In the last 12 months, did you phone this provider's office with a medical question about your child after regular business hours?**

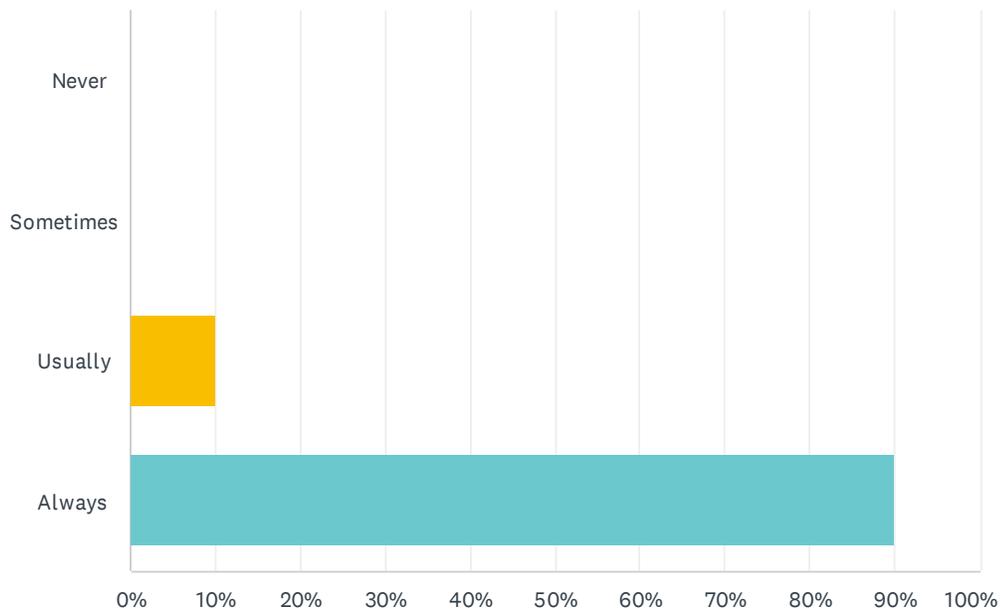
Answered: 92 Skipped: 17



ANSWER CHOICES	RESPONSES	
Yes	33.70%	31
No	66.30%	61
TOTAL		92

**Q23 In the last 12 months, when you phoned this provider's office after regular office hours, how often did you get an answer to your medical question as soon as you needed?**

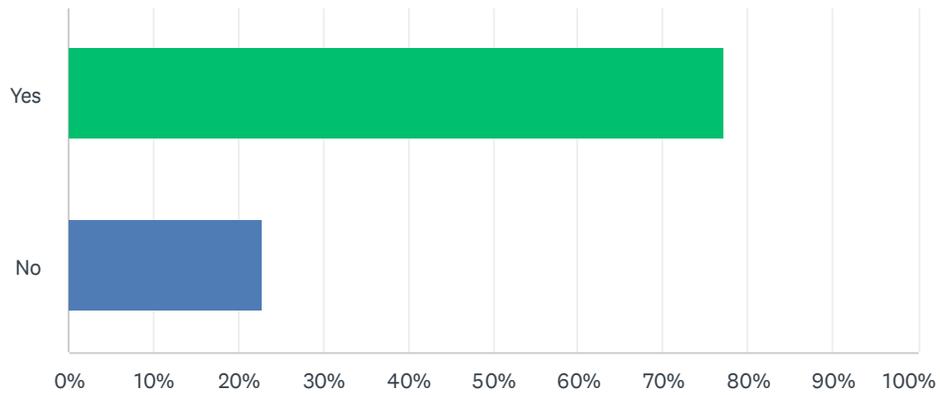
Answered: 30 Skipped: 79



ANSWER CHOICES	RESPONSES	
Never	0.00%	0
Sometimes	0.00%	0
Usually	10.00%	3
Always	90.00%	27
TOTAL		30

**Q24 Some offices remind patients between visits about tests, treatment or appointments. In the last 12 months, did you get any reminders about your child's care from this provider's office between visits?**

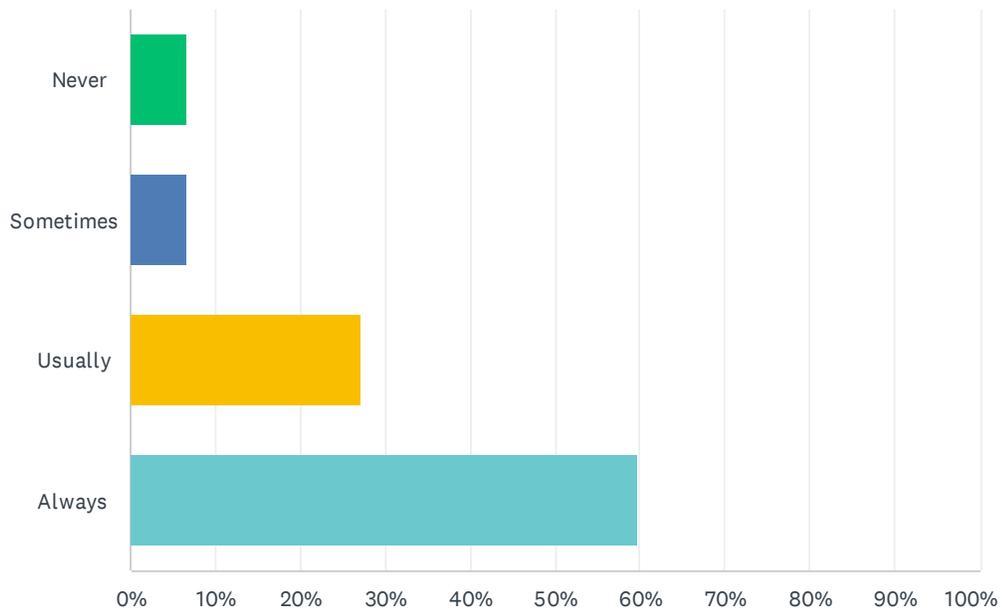
Answered: 92 Skipped: 17



ANSWER CHOICES	RESPONSES	
Yes	77.17%	71
No	22.83%	21
TOTAL		92

Q25 Wait time includes time spent in the waiting room and exam room. In the last 12 months, how often did your child see this provider within 15 minutes of his or her appointment time?

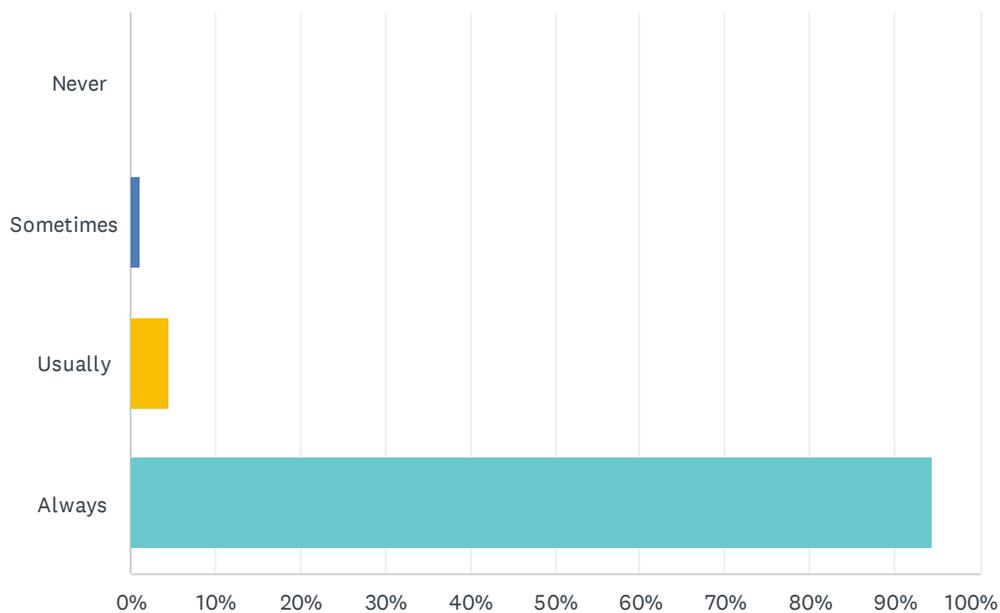
Answered: 92 Skipped: 17



ANSWER CHOICES	RESPONSES
Never	6.52% 6
Sometimes	6.52% 6
Usually	27.17% 25
Always	59.78% 55
TOTAL	92

**Q26 In the last 12 months, how often did this provider explain things about your child's health in a way that was easy to understand?**

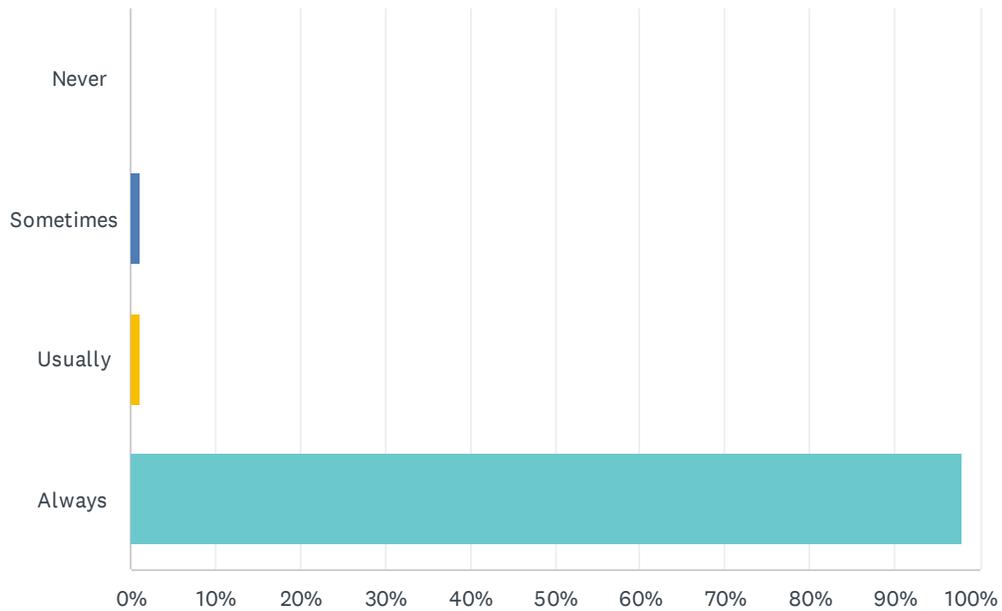
Answered: 90 Skipped: 19



ANSWER CHOICES	RESPONSES
Never	0.00% 0
Sometimes	1.11% 1
Usually	4.44% 4
Always	94.44% 85
TOTAL	90

**Q27 In the last 12 months, how often did your healthcare provider listen carefully to you?**

Answered: 90 Skipped: 19

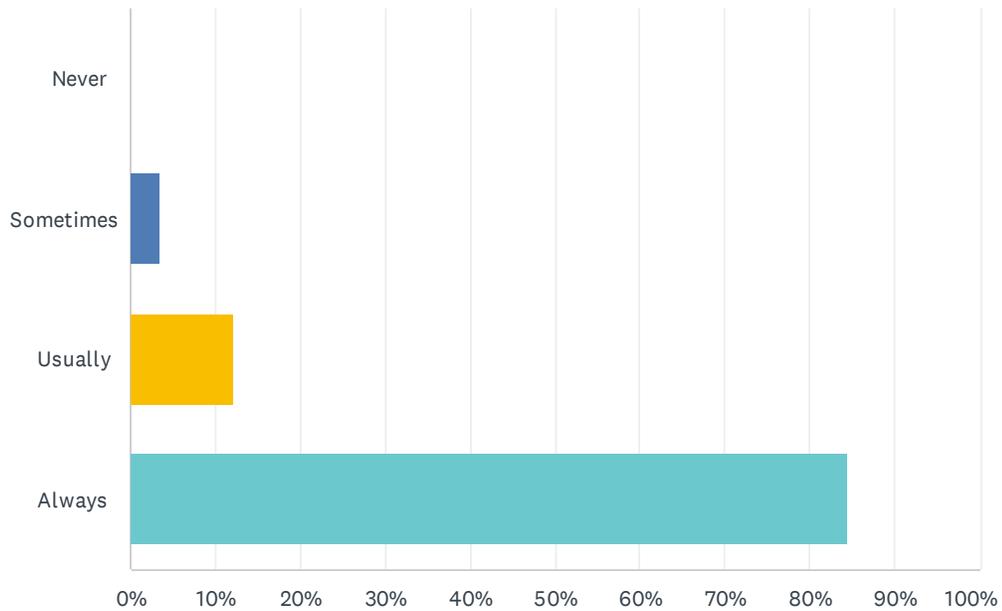


ANSWER CHOICES	RESPONSES	
Never	0.00%	0
Sometimes	1.11%	1
Usually	1.11%	1
Always	97.78%	88
<b>TOTAL</b>		<b>90</b>

**Q28 In the last 12 months, did you and this provider talk about any questions or concerns you had about your child's health?**

Answered: 90 Skipped: 19

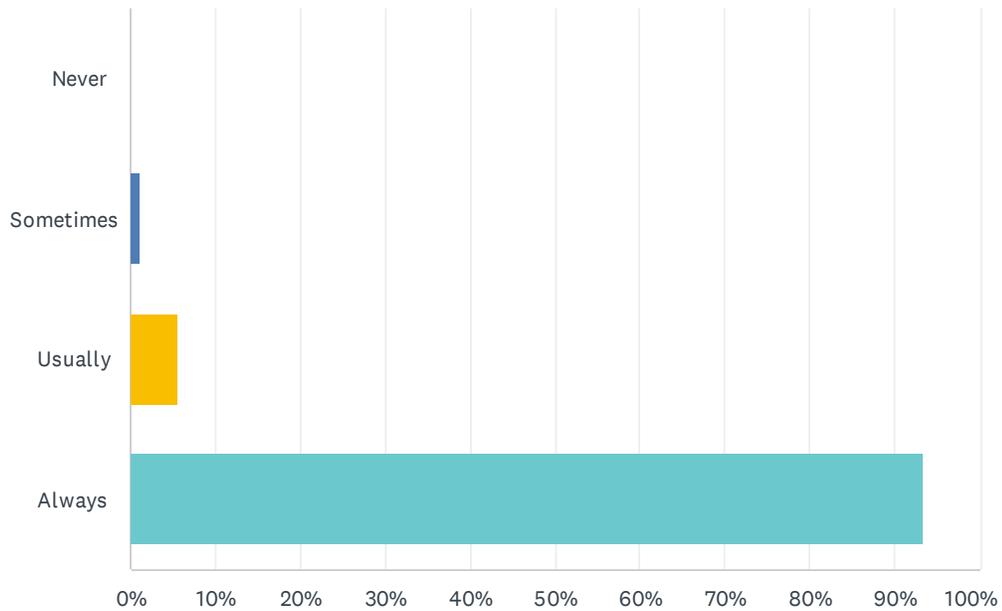
Patient Centered Medical Home Survey- Litchfield County Pediatrics 2025



ANSWER CHOICES	RESPONSES	
Never	0.00%	0
Sometimes	3.33%	3
Usually	12.22%	11
Always	84.44%	76
<b>TOTAL</b>		<b>90</b>

**Q29** In the last 12 months, how often did your healthcare provider give you easy to understand information about these health questions or concerns?

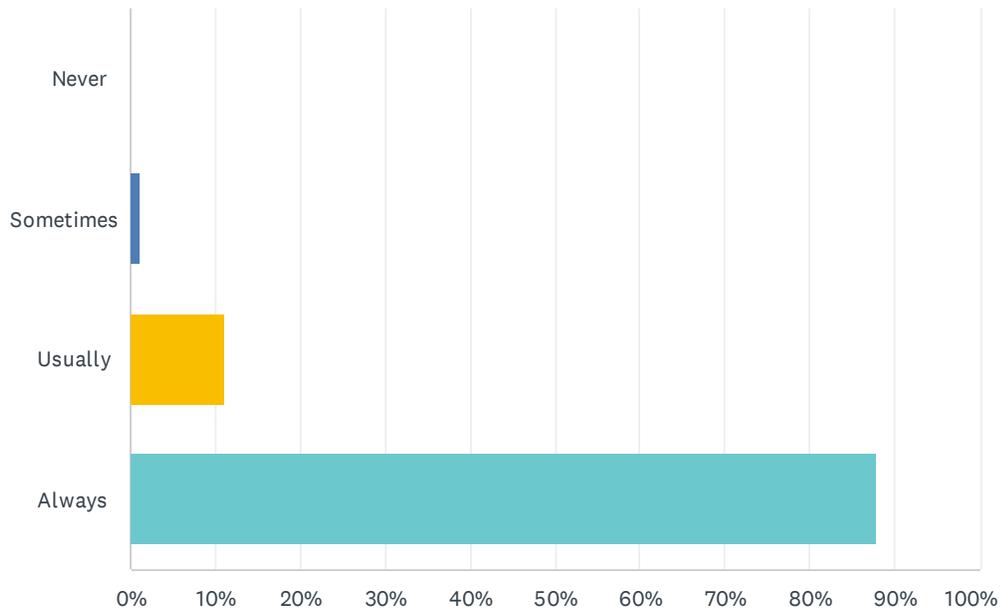
Answered: 90 Skipped: 19



ANSWER CHOICES	RESPONSES	
Never	0.00%	0
Sometimes	1.11%	1
Usually	5.56%	5
Always	93.33%	84
<b>TOTAL</b>		<b>90</b>

**Q30 In the last 12 months, how often did this provider seem to know the important information about your child's medical history?**

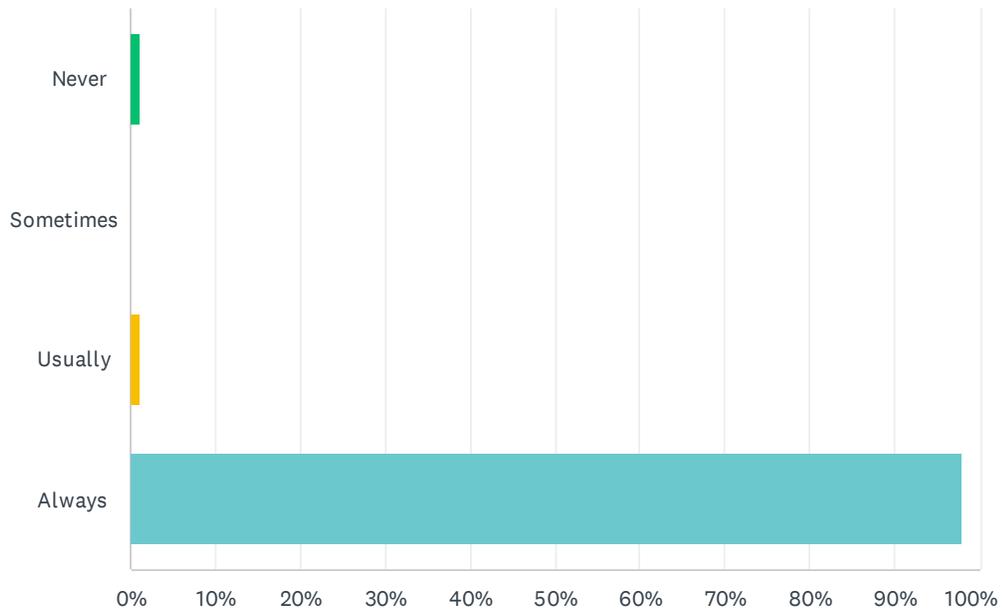
Answered: 90 Skipped: 19



ANSWER CHOICES	RESPONSES	
Never	0.00%	0
Sometimes	1.11%	1
Usually	11.11%	10
Always	87.78%	79
<b>TOTAL</b>		<b>90</b>

**Q31 In the last 12 months, how often did your healthcare provider show respect for what you had to say?**

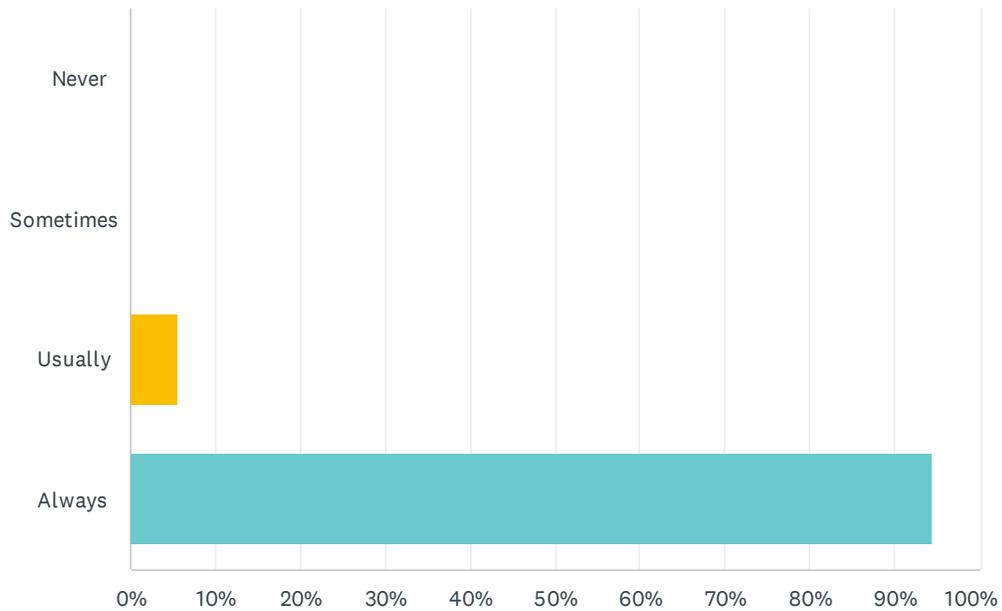
Answered: 90 Skipped: 19



ANSWER CHOICES	RESPONSES	
Never	1.11%	1
Sometimes	0.00%	0
Usually	1.11%	1
Always	97.78%	88
<b>TOTAL</b>		<b>90</b>

**Q32 In the last 12 months, how often did your healthcare provider spend enough time with you?**

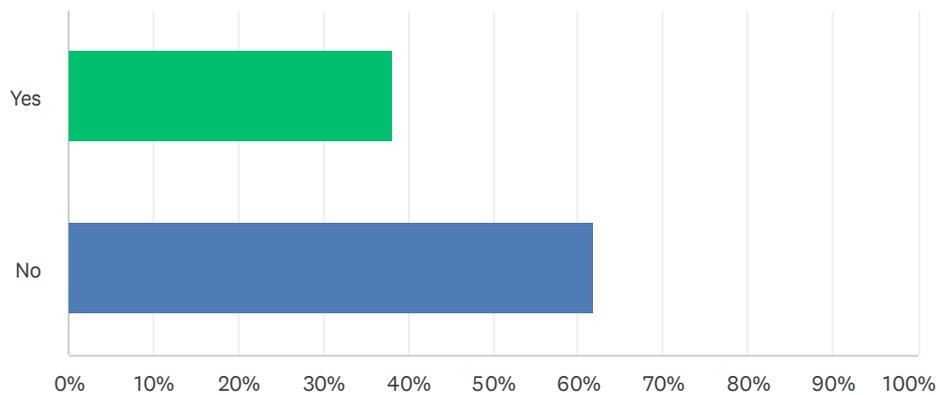
Answered: 89 Skipped: 20



ANSWER CHOICES	RESPONSES
Never	0.00% 0
Sometimes	0.00% 0
Usually	5.62% 5
Always	94.38% 84
<b>TOTAL</b>	<b>89</b>

**Q33 In the last 12 months, did your healthcare provider order a blood test, x-ray, or other test for your child?**

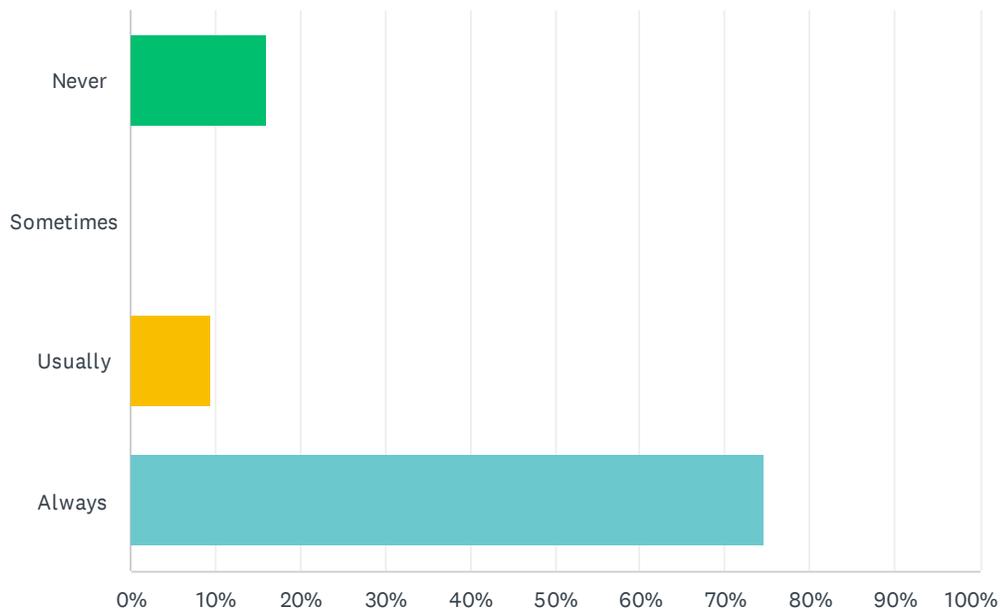
Answered: 89 Skipped: 20



ANSWER CHOICES	RESPONSES
Yes	38.20% 34
No	61.80% 55
TOTAL	89

**Q34** In the last 12 months, when this provider ordered a blood test, x-ray, or other test for your child, how often did someone from this provider's office follow up to give you those results?

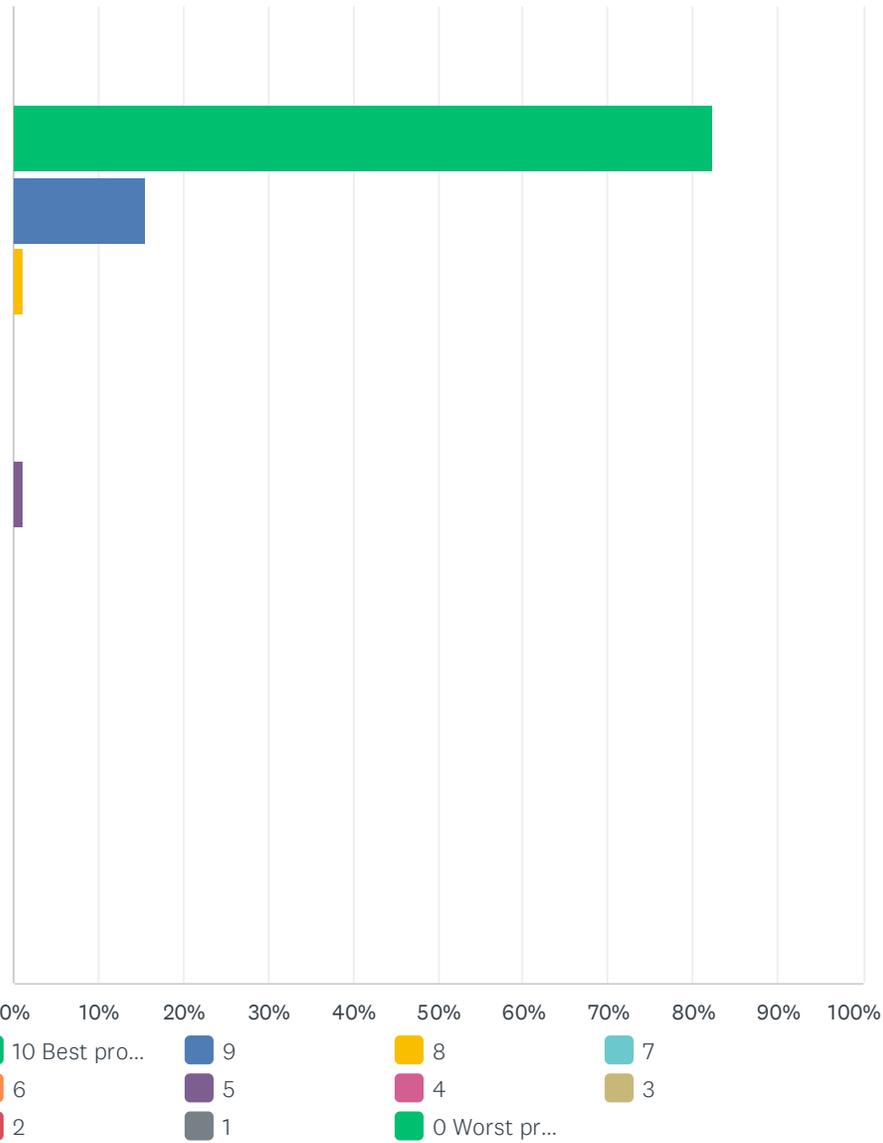
Answered: 75 Skipped: 34



ANSWER CHOICES	RESPONSES
Never	16.00% 12
Sometimes	0.00% 0
Usually	9.33% 7
Always	74.67% 56
TOTAL	75

**Q35** Using any number from 0 to 10, where 0 is the worst provider possible and 10 is the best provider possible, what number would you use to rate your healthcare provider?

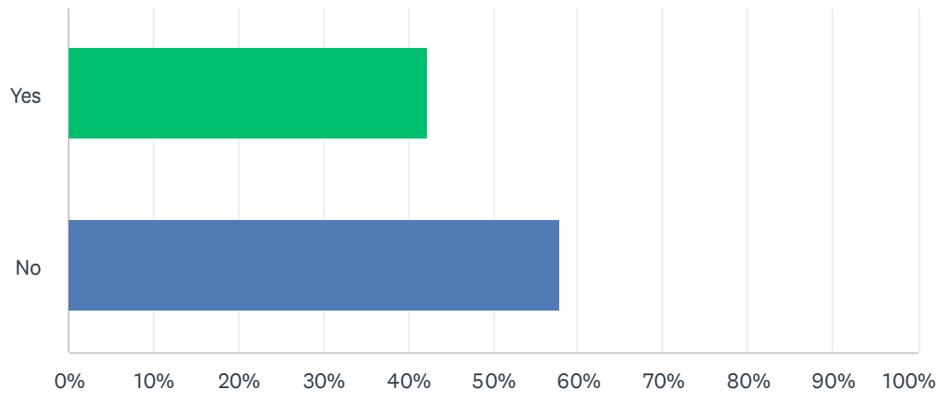
Answered: 90 Skipped: 19



	10 BEST PROVIDER POSSIBLE	9	8	7	6	5	4	3	2	1	0 WORST PROVIDER POSSIBLE	TOTAL	W A
.	82.22%	15.56%	1.11%	0.00%	0.00%	1.11%	0.00%	0.00%	0.00%	0.00%	0.00%	90	
	74	14	1	0	0	1	0	0	0	0	0	90	

Q36 Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 12 months, did your child see a specialist for a particular health problem?

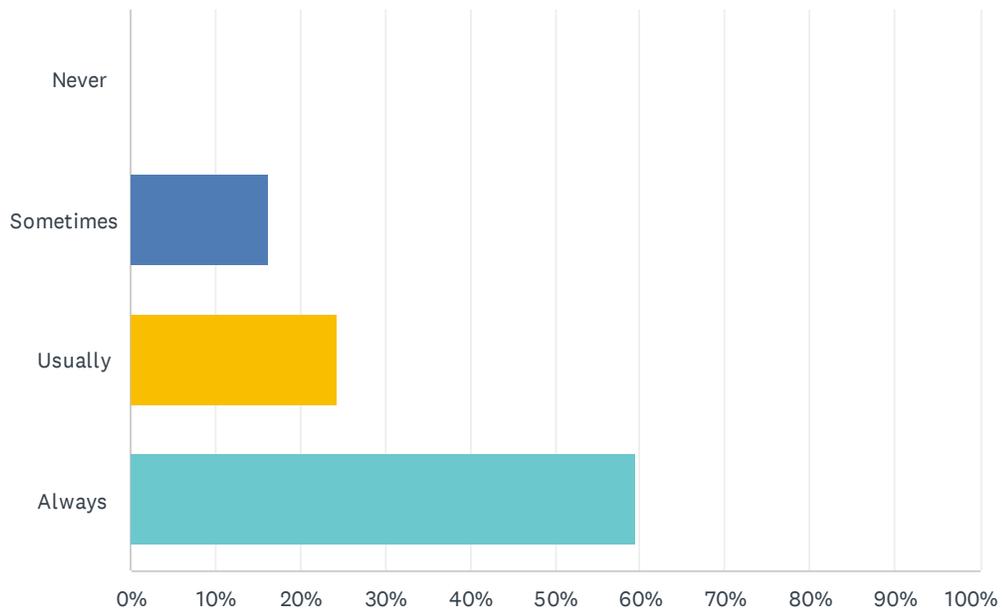
Answered: 90 Skipped: 19



ANSWER CHOICES	RESPONSES	
Yes	42.22%	38
No	57.78%	52
TOTAL		90

**Q37 In the last 12 months, how often did the provider named in Question #1 seem informed and up to date about the care your child received from a specialist?**

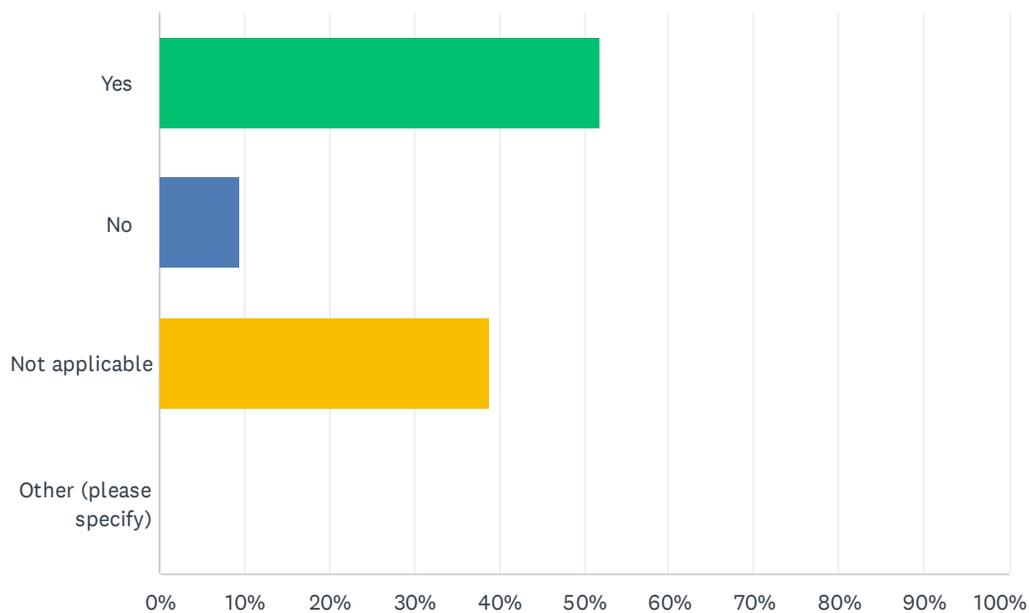
Answered: 37 Skipped: 72



ANSWER CHOICES	RESPONSES
Never	0.00% 0
Sometimes	16.22% 6
Usually	24.32% 9
Always	59.46% 22
TOTAL	37

**Q38 In the last 12 months, did you and anyone in this providers office talk about your child's learning abilities?**

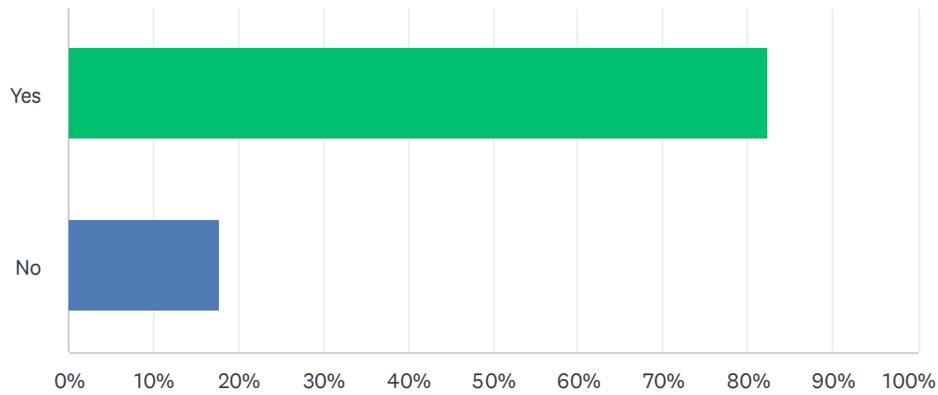
Answered: 85 Skipped: 24



ANSWER CHOICES	RESPONSES
Yes	51.76% 44
No	9.41% 8
Not applicable	38.82% 33
Other (please specify)	0.00% 0
TOTAL	85

**Q39 In the last 12 months, did you and anyone in this provider's office talk about the kinds of behaviors that are normal for your child at this age?**

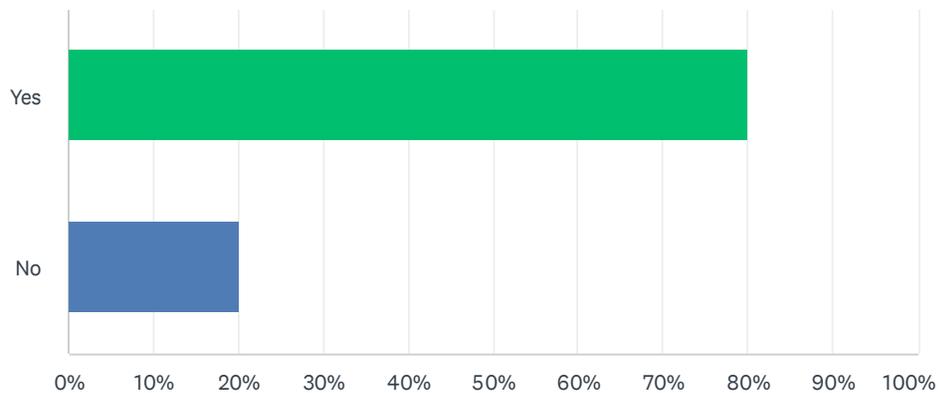
Answered: 85 Skipped: 24



ANSWER CHOICES	RESPONSES
Yes	82.35% 70
No	17.65% 15
TOTAL	85

**Q40 In the last 12 months, did you and anyone in this provider's office talk about how your child's body grows?**

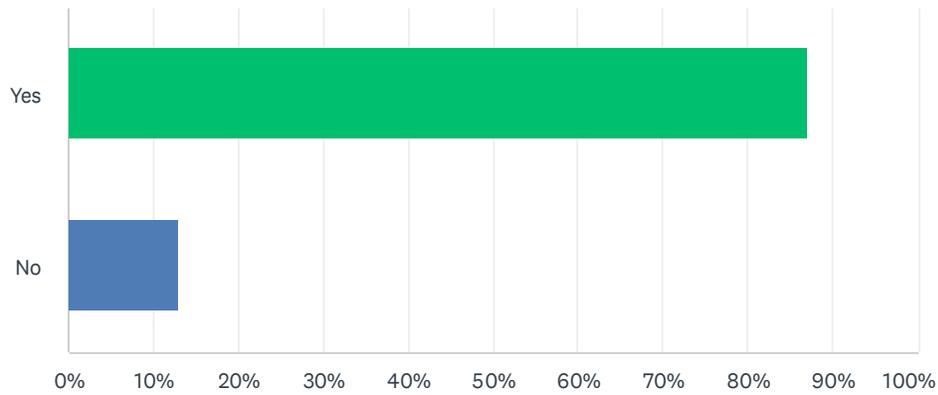
Answered: 85 Skipped: 24



ANSWER CHOICES	RESPONSES
Yes	80.00% 68
No	20.00% 17
TOTAL	85

**Q41 In the last 12 months, did you and anyone in this provider's office talk about your child's moods or emotions?**

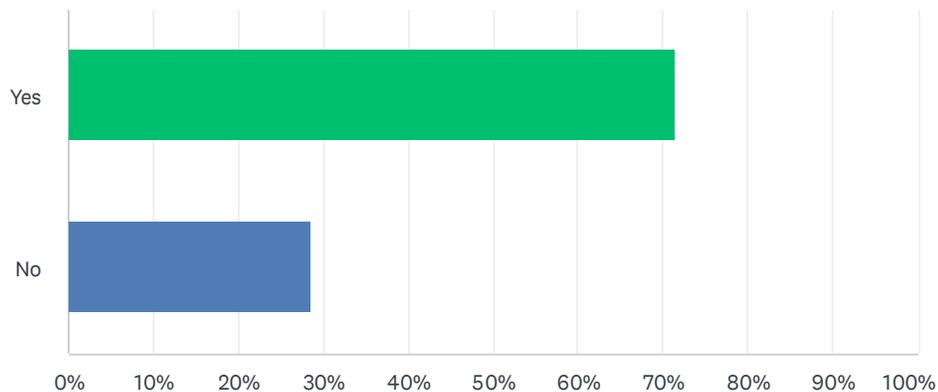
Answered: 85 Skipped: 24



ANSWER CHOICES	RESPONSES
Yes	87.06% 74
No	12.94% 11
TOTAL	85

**Q42 In the last 12 months, did you and anyone in this provider's office talk about things you can do to keep your child from being injured?**

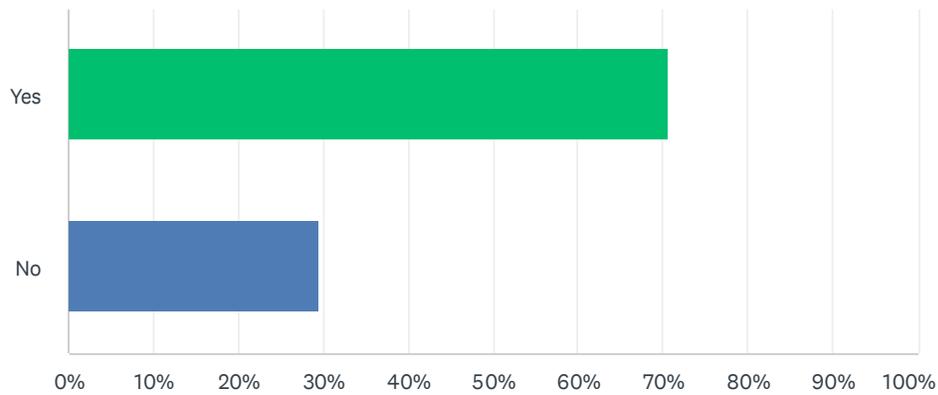
Answered: 84 Skipped: 25



ANSWER CHOICES	RESPONSES
Yes	71.43% 60
No	28.57% 24
TOTAL	84

**Q43 In the last 12 months, did anyone in this provider's office give you information about how to keep your child from getting injured?**

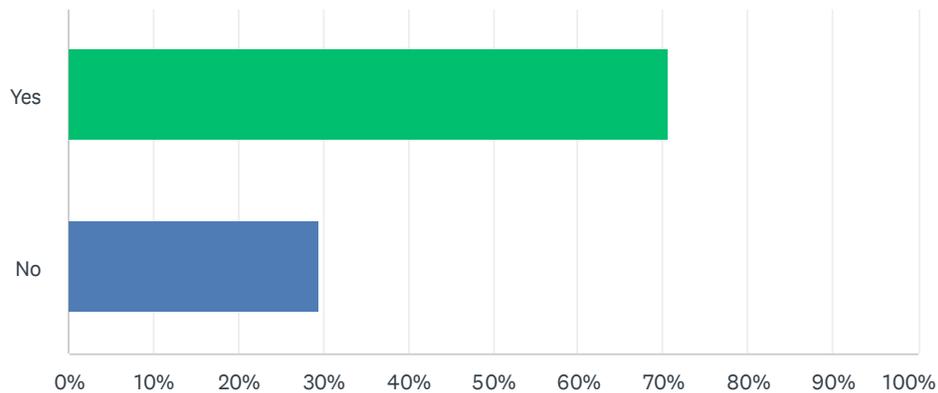
Answered: 85 Skipped: 24



ANSWER CHOICES	RESPONSES
Yes	70.59% 60
No	29.41% 25
TOTAL	85

**Q44** In the last 12 months, did you and anyone from this provider's office talk about how much time your child spends on a computer or in front of a TV?

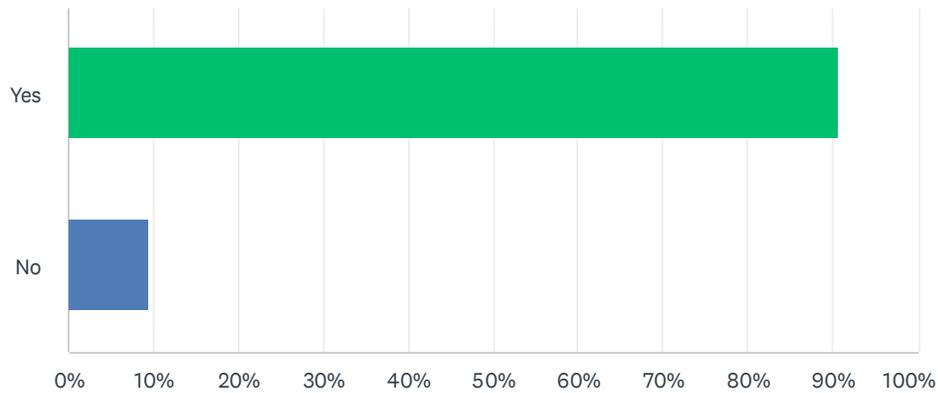
Answered: 85 Skipped: 24



ANSWER CHOICES	RESPONSES
Yes	70.59% 60
No	29.41% 25
TOTAL	85

**Q45** In the last 12 months, did you and anyone in this provider's office talk about how much or what kind of food your child eats?

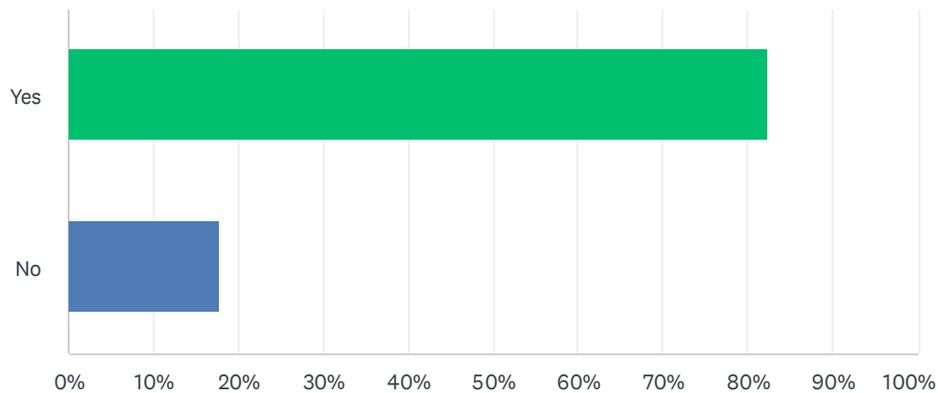
Answered: 85 Skipped: 24



ANSWER CHOICES	RESPONSES	
Yes	90.59%	77
No	9.41%	8
TOTAL		85

**Q46 In the last 12 months, did you and anyone in this provider's office talk about how much and what kind of exercise your child gets?**

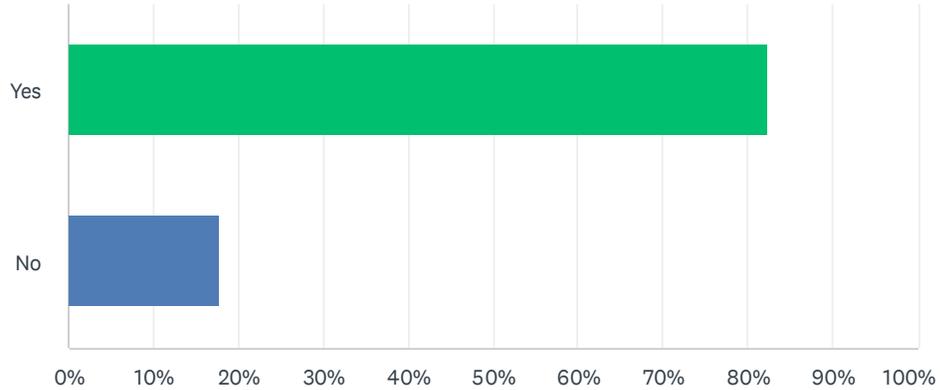
Answered: 85 Skipped: 24



ANSWER CHOICES	RESPONSES	
Yes	82.35%	70
No	17.65%	15
TOTAL		85

**Q47 In the last 12 months, did you and anyone in this provider's office talk about how your child gets along with others?**

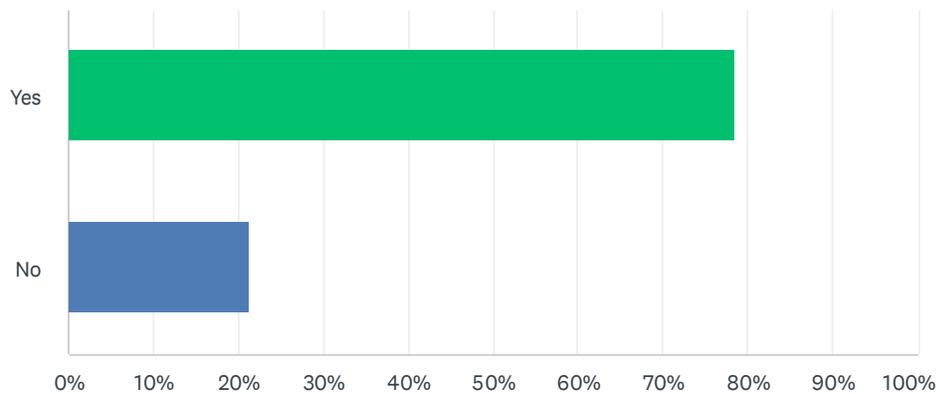
Answered: 85 Skipped: 24



ANSWER CHOICES	RESPONSES	
Yes	82.35%	70
No	17.65%	15
TOTAL		85

**Q48 In the last 12 months, did you and anyone from this provider's office talk about whether there are any problems in your household that might affect your child?**

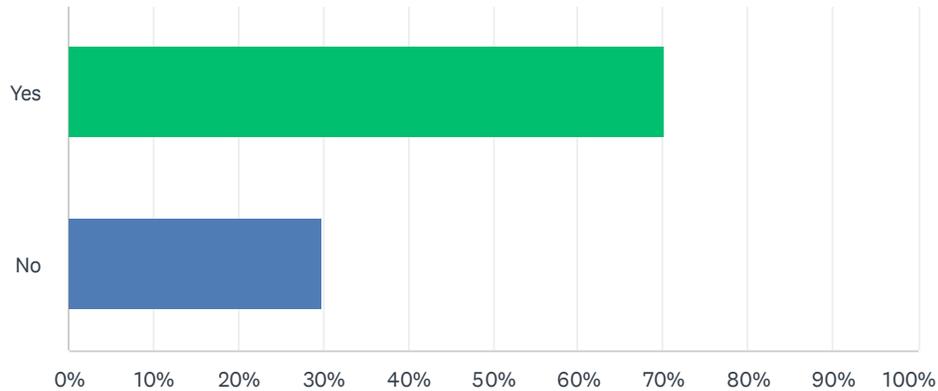
Answered: 84 Skipped: 25



ANSWER CHOICES	RESPONSES	
Yes	78.57%	66
No	21.43%	18
TOTAL		84

### Q49 In the last 12 months, did anyone in this provider's office talk with you about specific goals for your child's health?

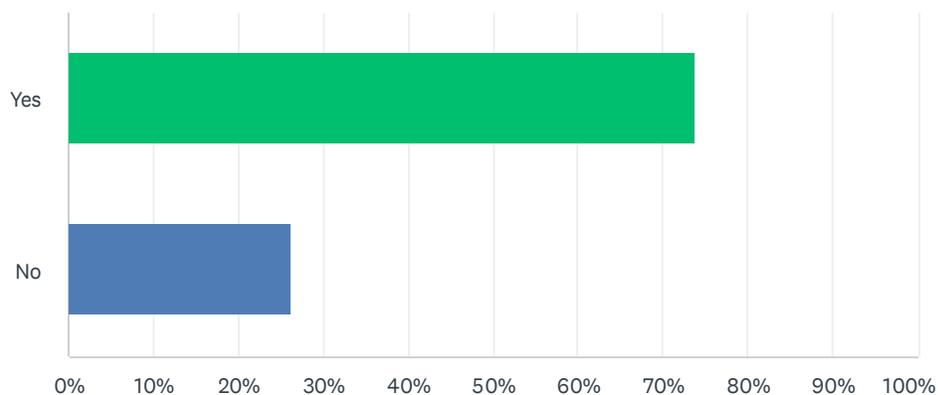
Answered: 84 Skipped: 25



ANSWER CHOICES	RESPONSES	
Yes	70.24%	59
No	29.76%	25
TOTAL		84

### Q50 In the last 12 months, did anyone in this provider's office ask you if there are things that make it hard for you to take care of your child's health?

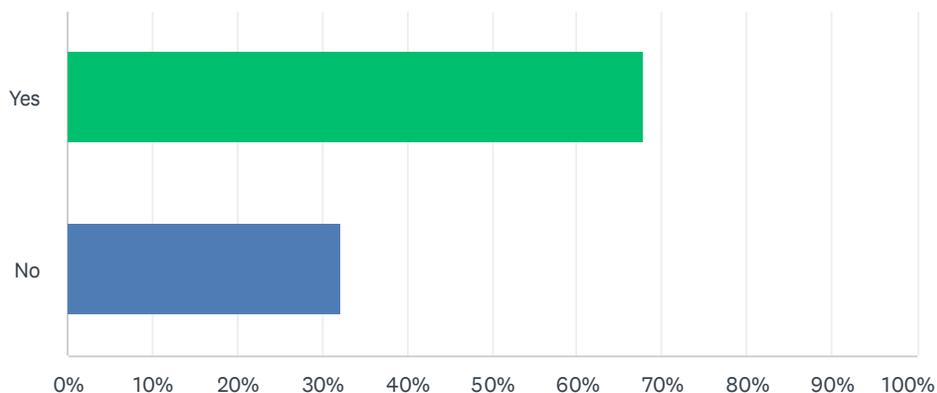
Answered: 84 Skipped: 25



ANSWER CHOICES	RESPONSES
Yes	73.81% 62
No	26.19% 22
TOTAL	84

### Q51 In the last 12 months, did your child take any prescription medicines?

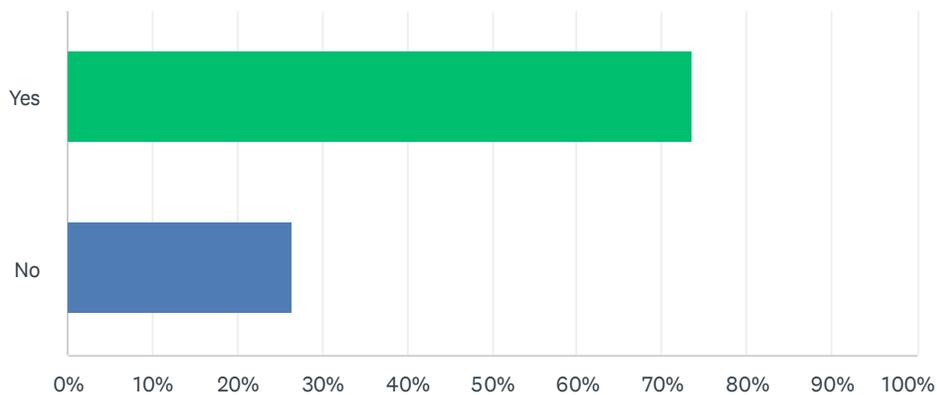
Answered: 84 Skipped: 25



ANSWER CHOICES	RESPONSES
Yes	67.86% 57
No	32.14% 27
TOTAL	84

### Q52 In the last 12 months, did you and anyone in this provider's office talk at each visit about all the prescription medicines your child is taking?

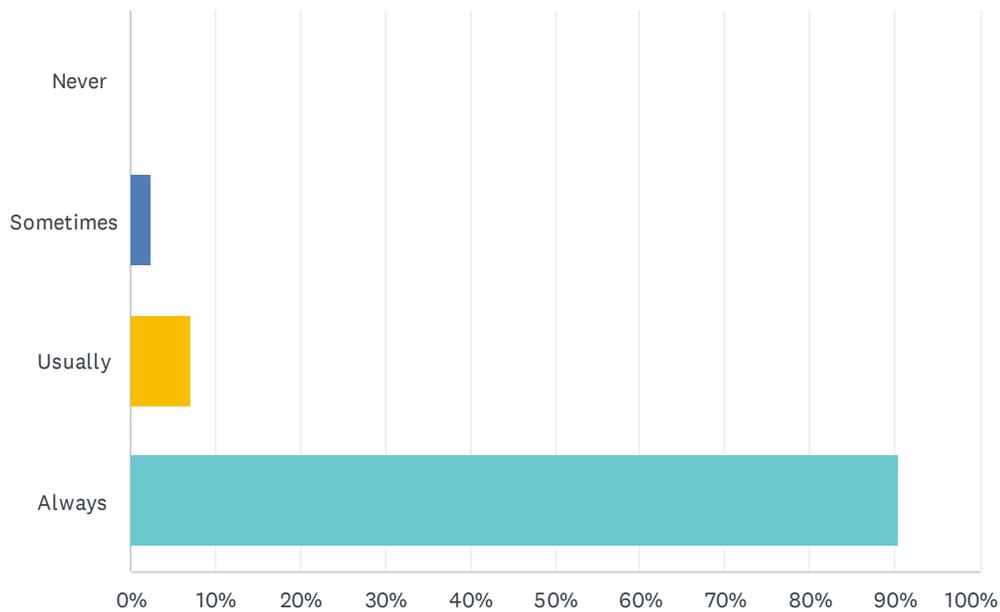
Answered: 83 Skipped: 26



ANSWER CHOICES	RESPONSES	
Yes	73.49%	61
No	26.51%	22
TOTAL		83

### Q53 In the last 12 months, was the staff at your healthcare provider's office as helpful as you thought they should be?

Answered: 84 Skipped: 25

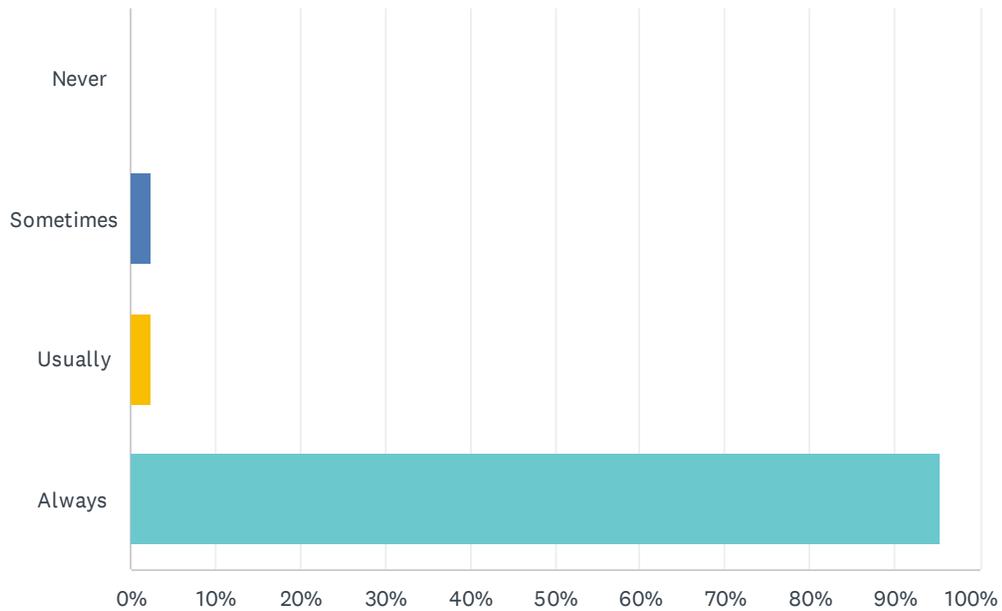


ANSWER CHOICES	RESPONSES	
Never	0.00%	0
Sometimes	2.38%	2
Usually	7.14%	6
Always	90.48%	76
TOTAL		84

### Q54 In the last 12 months, how often did the staff at your healthcare provider's office treat you with courtesy and respect?

Answered: 84 Skipped: 25

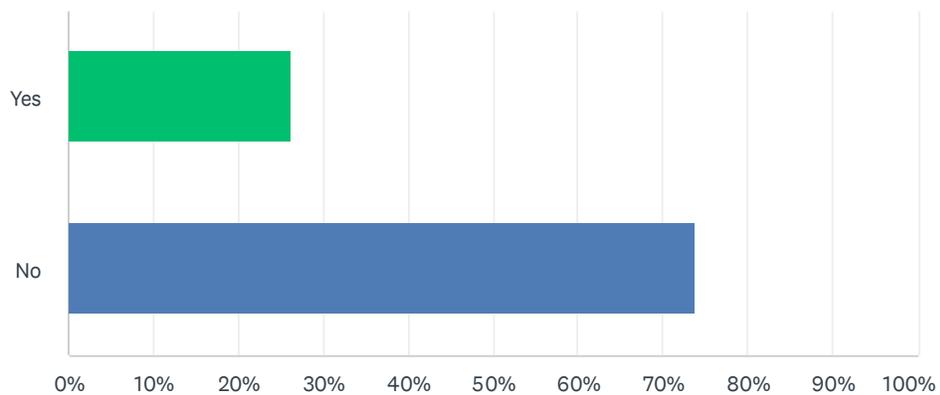
Patient Centered Medical Home Survey- Litchfield County Pediatrics 2025



ANSWER CHOICES	RESPONSES	
Never	0.00%	0
Sometimes	2.38%	2
Usually	2.38%	2
Always	95.24%	80
<b>TOTAL</b>		<b>84</b>

Q55 Do you have Husky/Medicaid for insurance?

Answered: 84 Skipped: 25



Patient Centered Medical Home Survey- Litchfield County Pediatrics 2025

ANSWER CHOICES	RESPONSES	
Yes	26.19%	22
No	73.81%	62
Total Respondents: 84		